

Cisco Systems India Pvt. Ltd.,

QUEST Alliance

AND


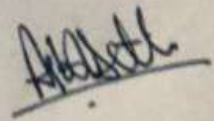
DIRECTORATE GENERAL OF TRAINING
MINISTRY OF SKILLS DEVELOPMENT AND ENTREPRENEURSHIP
GOVERNMENT OF INDIA

This Amendment is hereby annexed to and made a part of the MOU specified above. This amendment amends the MOU to the extent specified below. In each instance in which provisions of this amendment contradict or are inconsistent with the provisions of the Agreement, the provisions of this amendment shall prevail and govern, and the contradicted or inconsiderate provisions of the MOU shall be deemed amended accordingly.

The parties agree to amend the MOU to the extent contained hereinafter :

- Pursuant to clause 5.1 "Term of the MoU", the parties agree to extend the term of the MOU as mentioned in **Annexure-1** from the effective date of the Amendment to June 13, 2024. (4 Years)
 - Hereinafter the consortium comprising Accenture (Second Part), Cisco (Third Part) & QUEST Alliance (Fourth Part), will be referred to as **Future Right Skills Network**.
 - The parties shall continue to run dedicated initiatives to ensure women in ITIs are provided critical skills and career guidance to navigate their personal and professional pathways, thereby seeing the objectives of both gainful employment and increased agency among women.
 - The parties agree to digitize the employability skills curriculum as per the syllabus approved and recommendations received by the expert committee and further offer the digitized curriculum on the Quest App mobile platform (In compliance with the DGT SoP No.-MSDE/DGT/SCCS/CD/09/2020/001 [Version 1.0 of Year 2020] on Development of blended Courses for off line, Online or Hybrid Mode of teaching and learning.)
- 2-
- The consortium will roll out Employability Skills master trainers training, whereas DGT will identify master trainers from each state, who will undergo training on ES subject conducted by QUEST Alliance, and the trained master trainers are further expected to train the ES trainers in their respective states. QUEST Will create a support system to handhold master trainers to plan and implement ES Tots in their respective region
 - QUEST Alliance will directly train ES trainers and Placement officers of NSTIs & ITIs in India to set up placement cells to facilitate better industry engagement activities and placements.

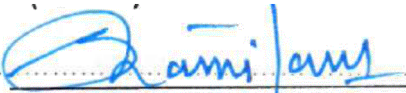

Krishna Krishnan

- Knowledge support to NIMI - supporting NIMI with periodic assistance through technical knowledge sharing in building digital content for the ITI ecosystem

IN WITNESS WHEREOF, the undersigned, intending to be legally bound, have duly executed this amendment of the MOU.

Accepted by:
For Directorate General of Training



Neelam Shami Rao
Director General,
Directorate General of Training,
Ministry of Skill Development & Entrepreneurship,
Government of India

Accepted by:
For Accenture Solutions Pvt.Ltd.,



Ajay Vij
Managing Director,
Geographic Services, India

Accepted by:
For Cisco Systems India Pvt.Ltd.,



Harish Krishnan,
Managing Director,
Public Affairs & Strategic Engagements,
Cisco India & SAARC

Accepted by:
For QUEST Alliance.,



Aakash Sethi
Chief Executive Officer,
QUEST Alliance.



Extended Terms of the amendment MOU

The Future Right Skills Network facilitated by Quest Alliance will Work with DGT to impact 1 Million learners in ITI Ecosystem over four years (2021-2024)

1. Digital Content

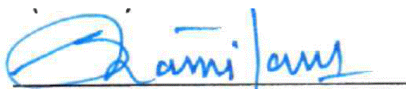
- a. Quest to work on **Digital Content Development for Employability Skills** courses, in line with Employability Skills textbooks for ITI students, developed with support from NIMI. Based on the feedback from learners and trainers, the content could be further improved and even translated into more languages.
- b. Quest to work with MSDE and NIMI closely in **making a shift towards the blended experiences** for ITIs, from being trainer led currently, especially for Employability Skills delivery.
- c. Quest Alliance to be the knowledge partner with MSDE and NIMI on **sharing expertise around digital content development**, the process and framework for ITI students.

2. Capacity Building of Master Trainers to train Employability Skills Trainers

- a. Quest to undertake capacity building training of a cadre of Master trainers in each region, to train Employability skills trainers in ITIs across the country.
- b. Quest to further help in **ensuring that cascade model is working effectively** by providing necessary support to Master Trainers.
- c. Quest will be collecting and **sharing the data and insights** around impact and feedback with DGT periodically.
- d. Quest to look at **Recognition of employability skills trainers and master trainers**, in line with the recognition process planned by DGT (Kaushal Acharya Award) for ITI Trainers and integrate with that.

3. Capacity Building of Other Key Stakeholders: While activities under this section are currently restricted to few focused states where Quest has state level MoUs with DETs, these activities could be expanded to more states over time.

- a. Quest to undertake **capacity building of ITI principals** to support them with creating a vision for their ITI and helping the ITIs transform into spaces that enable conducive learning environments for trainers and learners.
- b. Capacity Building **support to placement officers** , so that they can build more industry engagement, and take lead in supporting placements for ITI students and being able share relevant data around placement with DGT and Quest Alliance.



Harish Krishnakant



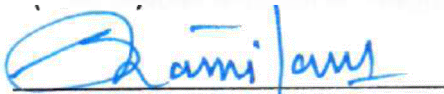


4. Digital Platform

- a. Quest to extend **QuestApp as a digital learning platform** to all ITI students in the country and potentially even extent it to private ITIs, based on request from State DETs.
- b. Quest to be a **knowledge partner to DET and support the process of building a digital platform** that DGT plans to have as part of the Bharat skills LMS, sharing its experiences and insights in building QuestApp as a learning platform for the ITI ecosystem. Quest would be interested in exploring the possibilities of QuestApp integration with Bharat skills over time.
- c. Introduction and integration of any new platforms that are aligned to the creation of 21st century skills.

5. Other Areas

- a. Co-create strategies with DGT on helping bridge the **digital divide** for ITI students over time.
- b. Undertaking **Impact evaluation** of the work being done by Future Rights Skills Network (FRSN) in a few focused states and sharing insights with DGT and State DETs.
- c. Bringing together **like minded organisations working with ITIs** across the country, for collective action and amplified impact in the ITI ecosystem.
- d. Quest will undertake **research and map the trends** around the future of work and learning and share those regularly with DGT. This could also include doing demand side mapping with employers amongst other areas.
- e. Support dedicated and specialised initiatives to ensure **Women in ITIs are provided critical skills and career guidance** to navigate their personal and professional pathways, thereby seeing the objectives of both gainful employment and increased agency among women.
- f. Organise regular **Stakeholder roundtable and event** with key officials from DGT, State DETs, practitioners and Industry to talk through the larger issues of young people and how ITIs ecosystem could further support smooth transitioning into the world of work for them.



Harish Krishnan





