

Contract | अनुबंध



Contract No | अनुबंध क्रमांक: GEMC-511687717653102

Contract Generated Date | अनुबंध तिथि: 08-Jun-2023

Bid/RA/PBP No. | बोली/आरए/पीबीपी संख्या: [GEM/2023/B/3271857](#)

Organisation Details संगठन विवरण	Buyer Details खरीदार विवरण
Type प्ररूप: Central Government	Designation पद: Assistant Director
Ministry मंत्रालय: Ministry of Skill Development and Entrepreneurship	Contact No. संपर्क नंबर: -
Department विभाग: NA	Email ID ईमेल आईडी: sridhar.nsti@gov.in
Organisation Name संगठन का नाम: Directorate General of Employment and Training	GSTIN जीएसटीआईएन: -
: (DGE&T)	B-2, Metro Pillar no.95, Kaushal Bhawan, 1st Floor, DGT,
Office Zone कार्यालय क्षेत्र: Director General Of Training	Address पता: Pusa Road, Karol Bagh, New Delhi,,
	CENTRAL DELHI, DELHI-110005, India

Financial Approval Detail वित्तीय स्वीकृति विवरण	Paying Authority Details भुगतान प्राधिकरण विवरण
IFD Concurrence आईएफडी सहमति: Yes	Role: DDO
Designation of Administrative Approval प्रशासनिक अनुमोदन का पदनाम: DG (T)	Payment Mode भुगतान का तरीका: PFMS
Designation of Financial Approval वित्तीय अनुमोदन का पदनाम: DGT	Designation पद: DDO
	Email ID ईमेल आईडी: mishra.dgt@dgt.gov.in
	GSTIN जीएसटीआईएन: N
	Room No.203, 2rd Floor,DGT,MSDE Emplment Exchange Building, Pusa Complex Delhi, Central Delhi, DELHI-110012, India

Consignee Details परेषिती विवरण		
S.No क्र.सं.	Consignee Name & Address परेषिती नाम & पता	Service Description सेवा विवरण
1	Contact संपर्क: 011-25731103-000 Email ID ईमेल आईडी: deepak.kumar89@gov.in GSTIN जीएसटीआईएन: - Address पता: DGT 1st Floor Metro Pillar Number 95, Metro Station, Kaushal Bhawan, B-2, Near, Pusa Rd, Karol Bagh, New Delhi, Delhi 110005, CENTRAL DELHI, DELHI-110005, India	Custom Bid for Services - Request for Proposal RFP for selection of agencyfirm to conduct a Tracer Study to assess employment outcomes of ITI Graduates from STRIVE Project ITIs at National level through REoI Ref DGT354Tracer Study STRIVE2022NPIU

Service Provider Details सेवा प्रदाता विवरण	
GeM Seller ID जेम विक्रेता आईडी: 4EF6190000759260	Company Name कंपनी का नाम: Deloitte Touche Tohmatsu India LLP
Contact No. संपर्क नंबर: 09821087289	Email ID ईमेल आईडी: trustomjee@deloitte.com
Address पता: 27TH TO 32ND FLOOR, TOWER 3,INDIABULLS FINANCE CENTRE,SENAPATI BAPAT MARG,ELPHINSTONE ROAD (WEST), Mumbai, MAHARASHTRA-400013, -	MSME Registration number एमएसएमई पंजीकरण संख्या: -
GSTIN जीएसटीआईएन: 06AALFD71571J23	

*GST / Tax invoice to be raised in the name of | जिसके नाम के पक्ष में GST/TAX इनवॉइस पेश किया जाएगा - Buyer

Service Details सेवा विवरण	
Service Start Date (latest by) सेवा प्रारंभ दिनांक (नवीनतम): 15-Jun-2023	Service End Date सेवा समाप्ति तिथि: 14-Feb-2024
Category Name श्रेणी नाम: Custom Bid for Services	

Billing Cycle बिलिंग चक्र: monthly	
Description विवरण	The quantity of procurement "1" indicates Project based or Lumpsum based hiring.

Compliance of Service to SOW, STC, SLA etc		1	Lumpsum Cost of Service in totality 28810703
YES			
Regulatory/ Statutory Compliance of Service	YES		
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	Request for Proposal RFP for selection of agencyfirm to conduct a Tracer Study to assess employment outcomes of ITI Graduates from STRIVE Project ITIs at National level through REoI Ref DGT354Tracer Study STRIVE2022NPIU		

Total Amount (Formula) | कुल राशि (सूत्र): (1*Lumpsum Cost of Service in totality)

Total Value without Addons ऐडऑन के बिना कुल मूल्य (INR)	28810703
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Total Addon Value कुल एडऑन मूल्य (INR)	0
Total Value Including Addons एडऑन सहित कुल मूल्य (INR)	28810703
Amount of Contract अनुबंध की राशि	
Total Contract Value Including All Duties and Taxes सभी शुल्क और करों सहित कुल अनुबंध मूल्य (INR)	28810703

Price Break up offered | मूल्य विभाजन की पेशकश की : [Price Break up offered Document link](#) | [प्राइज़ ब्रेक अप ऑफ़र किए गए दस्तावेज़ लिंक](#)

SLA Details | एसएलए विवरण

Preface : Agreement representing a Service Level Agreement ("SLA" or "Agreement") between the Buyer and Service Provider has been uploaded in bid section . The purpose of the agreement uploaded is to facilitate implementation of Services intended by the Buyer . Each documents as uploaded by buyer should be read in totality to conclude the requirement of Custom e Bid floated on portal .

The Agreement uploaded in bid section will generally contain the Scope of Work, (SOW) , stakeholder's obligations, Special Terms and Conditions (STC) related to service delivery as formulated by the Buyer and Payment Terms etc of the service for mutual understanding of the stakeholders. The Agreement remains valid till completion of Scope of Services or end of contractual duration (whichever is earlier) unless either superseded by a revised agreement mutually endorsed by the stakeholders or terminated by either of the parties thereof.

Guiding Principle : The Services contracts placed shall be governed by following set of Terms and Conditions :

1. General Terms and Conditions for Goods and Services;
2. Buyer's Formulated Service Specific STC including the Service Level Agreement (SLA) for the service as uploaded with the bid in form of suitable matching document ,

The above terms and conditions are in reverse order of precedence .Service specific STC supersede GTC, whenever there are any conflicting provisions. The above set of terms and conditions along with scope of work and service level agreement as enumerated in the document shall be construed to be part of the Contract between Buyer and Service Provider.

Intended Objectives And Goals of SLA : The objective of Agreement (SLA) as uploaded in bid section is to ensure that all the commitments and obligations are in place to ensure consistent delivery of service to buyer by service provider. Generally The goals of an Agreement are to:

1. Provide clear reference to service ownership, accountability, roles and/or responsibilities of both parties
2. Present a clear, concise and measurable description of service offered to the buyer
3. Establish Terms and Conditions for all the involved stakeholders, it also includes the actions to be taken in case of failure to comply with conditions specified
4. To ensure that all the parties understand the consequences in case of termination of services due to any of the stated reasons
5. The agreement will act as a reference document that both the parties have understood the above-mentioned terms and conditions and have agreed to comply by the same. The agreement can also be revised/ modified on mutual consent of the stakeholders.

Parties To The Agreement

The main stakeholders associated with this agreement are:

1. Buyer: Buyer is responsible to provide clear instructions, approvals and timely payments for the services availed.
2. Service Provider: Service provider is responsible to provide all the required services in timely manner. Service provider may also include seller, any authorized agents, assignees, successors and nominees as described in the agreement

The responsibilities and obligations of the stakeholders have been outlined in this document. The document also encompasses service level /penalties in case of non-adherence to the defined terms and conditions. It is assumed that all stakeholders would have read and understood the same before signing the SLA document.

ADVISORY WITH RESPECT TO SCOPE OF SERVICE

Scope of Work (SOW) is the most important & crucial component of any bidding process. It is for this that the whole bidding process is entered upon to execute the scope of work and deliver outcomes that the Government strives for. Scope of work directly affects the performance of contract therefore utmost care should be taken to avoid ambiguity with respect to deliverable .

For example , in case of Complex / Intricate Consulting Services , Some key guiding principles for drafting scope of work may be as under :

- "Detailed" specification of requirements is extremely critical – please ensure that even standard assumptions on scope of work are laid down and described .
- Make sure that specifications are endorsed by key stakeholders .
- Identify mandatory and non-mandatory requirements in scope of work . It should clearly provide the outcomes expected from solution/service delivery .
- The scope of work should mention what the outcome is based upon – time or material?
- A check should be made that the final specification of requirements :(a) addresses the targeted outcomes and business objectives . (b)meets the agreed stakeholder needs (c) covers whole-of-life of the contract deliverables .
- The objective, structure and expected set of contents of each knowledge item/deliverable should be laid down, in as much detail as possible, rendering the best level of clarity to it.
- The coverage of services needed in the form of activities like client visits, geographies to be studied, stakeholder meetings / interviews / workshops to be conducted, must be detailed out to avoid delivery compromises .
- Buyer must ensure that the service provider complies with the Rule 144(xi) of General Financial Rules (GFR), 2017 and the product supplied, if any, must also comply with Make In India guidelines of DPIIT"

Important Note : Buyers authorities are advised to upload GAR report positively and without fail at appropriate place to ensure process complinace . Buyer may indicate about requirement Past Experience if so required by uploading the same at time of bid creation including approval of their competent authority . Service Providers's response may be assessed atime of technical evaluation.

Price Variation Clause:

"It is advisable to include Price Variation Clause in the long term contracts to take care of the increase/decrease in prices of various ingredients which majorly affect the overall price of the service. Buyers are therefore advised to include the Price Variation Clause (PVC) in the bid document through ATC for long term contracts. The additional payment, if any, on account of PVC can be done offline till such time online functionality is developed on GeM."

Corrigendum | शुद्धिपत्र

1. GeM-Bidding-Corr-4576350-1.pdf :[click here](#) | [यहाँ क्लिक करें](#)

Additional Required Data/Document(s) : Buyer | अतिरिक्त आवश्यक डेटा/दस्तावेज़: खरीदार

1. Scope of Work :[click here](#)

2. Service Level Agreement (SLA) : [click here](#)
3. Payment Terms : [click here](#)
4. GEM Availability Report (GAR) : [click here](#)

Additional Data/Document(s) : Seller | अतिरिक्त डेटा/दस्तावेज़ : विक्रेता

1. Compliance Documents In Respect Of Resource Qualification , Profiles & Past Experience /expertise : [click here](#)
2. Compliance Document In Respect Of Approach & Methodology : [click here](#)
3. Compliance Documents In Respect Of Sow Etc : [click here](#)
4. Any Other Documents As Per Bid (i) : [click here](#)
5. Certificate (Requested in ATC) : [click here](#)

ePBG Detail | ईपीबीजी विवरण

Advisory Bank सलाहकार बैंक :	Bank of India
ePBG Percentage(%) ईपीबीजी प्रतिशत (%) :	10.00

The bidder shall furnish ePBG as applicable as per bid's terms and conditions | बोली लगाने वाले को बोली के नियमों और शर्तों के अनुसार लागू ईपीबीजी प्रस्तुत करना होगा

Terms and Conditions | नियम और शर्तें

1. General Terms and Conditions-

- 1.1 This contract is governed by the [General Terms and Conditions](#), conditions stipulated to this Product/Service as provided in the Marketplace.
- 1.2 This Contract between the Seller and the Buyer, is for the supply of the Goods and/ or Services, detailed in the schedule above, in accordance with the General Terms and Conditions (GTC) unless otherwise superseded by Goods / Services specific Special Terms and Conditions (STC) and/ or BID/Reverse Auction Additional Terms and Conditions (ATC), as applicable

2. Buyer Added Bid Specific Terms and Conditions-

2.1 Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.

2.2 Buyer Added Bid Specific Scope Of Work(SOW):

File Attachment [Click here to view the file.](#)

Revised Scope of Work as per contract | अनुबंध के अनुसार कार्य का संशोधित दायरा

[Click here](#) to download revised scope of work as per contract.

Note: This is system generated file. No signature is required.

नोट: यह सिस्टम जनरेटेड फाइल है। कोई हस्ताक्षर की आवश्यकता नहीं है।