



**MSDE -18011/06/CBT Tender/2020-TTC**  
**Government of India**  
**Ministry of Skill Development & Entrepreneurship**  
**Directorate General of Training**

Employment Exchange Building, ICAR Complex,  
Pusa, New Delhi – 110012, **Date: 28.08.2020**

**OFFICE MEMORANDUM**

**Subject:** RFP for Selection of Service Provider to conduct End-to-End Computer Based Test for various schemes of Directorate General of Training, reference No. **MSDE -18011/06/CBT Tender/2020-TTC and Tender Id-2020\_DGT\_565125\_1** - regarding

With reference to the Technical Evaluation Comparative Statement and representations received from bidders on it, the CEC has considered all such representations and clarification from bidders.

After due legal advice, CEC has finalized as following.

| Sl. No | Name of Agency / vendor who submitted RFP | Technical score | Eligibility for Financial bid |
|--------|---|-----------------|-------------------------------|
| 1      | M/s NSEIT Limited, Mumbai                 | 79              | Eligible                      |
| 2      | M/s Aptech limited, Mumbai                | Not - eligible  |                               |
| 3      | M/s Tata Consultancy Services, New Delhi  | 80              | Eligible                      |

(R.P. Dhingra)  
Director (TTC), DGT

Revised Comparative Statement /Technical Bid evaluation sheet for RFP for Selection of Service Provider to conduct End-to-End Computer Based Test for various schemes of Directorate General of Training, reference No. MSDE -18011/06/CBT Tender/2020-TTC and Tender Id-2020\_DGT\_565125\_1, Technical Bid Open date: 16.07.2020


| Sr. No. | Criteria  | Score | Supporting Document  | Merit Trac Services Pvt. Ltd, New Delhi | NSEIT Ltd., Mumbai | Tata Consultancy Services Ltd., Mumbai, | Aptech Ltd., Mumbai |
|---------|---|-------|--|---|--------------------|---|---------------------|
| 1       | Bidder's Profile  | 10    |  | Bidder has not participated             |                    |   | Not Eligible        |
| 1.1     | Legal Structure   | 5     |  |   |                    |   |                     |
|         | Partnership /Proprietary  | 2     | Certificate of incorporation showing the status of company   |   | 5                  | 5                                       |                     |
|         | Private Limited   | 3     |  |   |                    |   |                     |
|         | Limited Company/Govt./PSU   | 5     |  |   |                    |   |                     |
| 1.2     | Overall staff strength (Project Management/ Development/ Quality Assurance /Implementation/ Operations) as on the date of submission of RFP | 5     |  |   |                    |   |                     |
|         | >=100- 300  | 1     | Letter from HR head mentioning the total number of employees (Regular/Contractual) along with names of employees.                                      |   | 5                  | 5                                       |                     |
|         | >300 – 500  | 3     |  |   |                    |   |                     |
|         | >500  | 5     |  |   |                    |   |                     |
|         |   | 15    |  |   |                    |   |                     |
| 2       | Bidder's certification  | 5     |  |   |                    |   |                     |
| 2.1     | ISO Certifications  | 5     |  |   |                    |   |                     |
|         | STQC  | 1     | Copy of certificate clearly indicating validity  |   | 1                  | 1                                       |                     |
|         | ISO 27001   | 2     |  |   | 2                  | 2                                       |                     |
|         | ISO 2000 -1   | 2     |  |   | 2                  | 2                                       |                     |
|         |   | 5     |  |   |                    |   |                     |
| 2.2     | CMMi level (Service)  | 5     |  |   |                    |   |                     |
|         | CMMI Level 3 Service  | 3     | Copy of certificate clearly indicating validity and the CMMI certificates should be in the name of the organization submitting the bid                 |   |                    |   |                     |
|         | CMMI level 4 Service  | 4     |  |   | 5                  | 5                                       |                     |
|         | CMMI level 5 Service  | 5     |  |   |                    |   |                     |
|         |   | 5     |  |   |                    |   |                     |
| 2.3     | CMMi level (Development)  | 5     |  |   |                    |   |                     |
|         | CMMI Level 3 Development  | 3     | Copy of certificate clearly indicating validity and the CMMI certificates should be in the name of the organization submitting the bid                 |   |                    |   |                     |
|         | CMMI level 4 Development  | 4     |  |   | 5                  | 5                                       |                     |
|         | CMMI level 5 Development  | 5     |  |   |                    |   |                     |
|         |   | 15    |  |   |                    |   |                     |
| 3       | Bidder's Financial Capability   | 15    |  |   |                    |   |                     |
| 3.1     | Average annual turnover related to education/ examination/ assessment business for the financial year 2016-2017,2017-2018 in INR            |       |  |   |                    |   |                     |
|         | >=50 Crore and < 75 Crore   | 7     | Copy of Complete Audited Financials along with certificate from CA clearly mentioning turn over related to education/ examination/ assessment business | 12                                      | 15                 |   |                     |
|         | >=75 Crore and < 100 Crore  | 12    |  |   |                    |   |                     |
|         | >= 100 Crore  | 15    |  |   |                    |   |                     |
|         |   |       |  |   |                    |   |                     |

CEC  
  
 (K. SINGHA)

  
 R.P. DINKAR

NIC'S rtd/ comments are confined to technical aspect of RFPs submitted by DGT only  
 @chaubey

  
 Retnab

  
 (B.K. Gautham)

|     |   |    |  |   |   |
|-----|---|----|--|---|---|
| 4   | Bidder's experience in CBT/online exam.   | 45 |  |   |   |
| 4.1 | Maximum no. of candidates appeared in computer based examination/ assessment at exam centre in a year completed across India (Including Online Application, Admit Card generation, Content creation, Conduct of exam, venue/exam centre booking, Result and Merit list declaration)   | 10 |  |   |   |
|     | >=01 Lakh - 05 lakh Candidates  | 4  | Work Order stating scope of work & Client testimonial/completion/ acknowledgement letter along with current contact details of the client                                | 4 | 4 |
|     | >05 Lakh- 10 lakh Candidates  | 7  |  |   |   |
|     | > 10 Lakh Candidate   | 10 |  |   |   |
| 4.2 | The bidder should have executed End to End Computer Based Exam/ Assessment (Including Online Application, Admit Card generation, Content creation, Conduct of exam, venue/exam centre-booking, Result and Merit list declaration) with minimum of 50000 (cumulative of all shifts/subjects) registered candidates in an examination as on RFP submission date   | 5  |  |   |   |
|     | 1-3 assignments   | 2  | Work Order stating scope of work & Client testimonial/completion/ acknowledgement letter along with current contact details of the client                                | 4 | 2 |
|     | 4- 6 assignments  | 3  |  |   |   |
|     | 7 - 9 assignments   | 4  |  |   |   |
|     | >= 10 assignments   | 5  |  |   |   |
| 4.3 | The bidder should have delivered at least One (1) Computer Based Exam/ Assessment for single client(Including Online Application, Admit Card generation, Content creation, Conduct of exam, venue/exam centre booking, Result and Merit list declaration) having more than 50,000 candidates in a single exam cycle having more than 50 unique question papers (unique paper may be understood different subjects) in at least 80 location span India basis at multiple centers | 10 | Client Certificate stating the unique number of question paper in single exam cycle and locations along with work order along with current contact details of the client |   |   |
|     | No. of location   |    |  | 0 | 0 |
|     | 80 - 100 locations  | 2  |  |   |   |
|     | 101-150 locations   | 3  |  |   |   |
|     | 151 -200 locations  | 4  |  |   |   |
|     | >200 locations  | 5  |  |   |   |
|     | No. of unique paper   |    |  |   |   |
|     | 50- 75 unique paper   | 3  |  | 0 | 0 |
|     | 76-100unique paper  | 4  |  |   |   |
|     | 101 -150unique paper  | 5  |  |   |   |
| 4.4 | The bidder should have experience of toasting/ conducting Exam / Question Papers in different Indian Languages  | 5  | The bidder should submit declaration of languages translated and work order showing the number of languages translated   |   |   |
|     | Number of languages   | 3  |  |   |   |
|     | 2-4   | 4  |  |   |   |
|     | 5-7   | 5  |  |   |   |
|     | 8 -12   |    |  | 5 | 5 |

*[Handwritten signature]*

*[Handwritten signature]*  
M. D. D. D.

NIC's role/comment are confined to technical aspects of RFPs only

*[Handwritten signature]*  
B. K. Mathur

*[Handwritten signature]*  
B. K. Mathur

|  |   |    |   |  |           |           |          |
|--|---|----|---|--|-----------|-----------|----------|
| 4.5  | The bidder should have experience of CBT/online examination for atleast 2 years   | 5  | Declaration by Authorized Signatory along with the Work order showing the date of award along with current contact details of the client                          |  |           |           |          |
|  | >=2-5 years   | 2  |   |  | 5         | 5         |          |
|  | >5 - 7 years  | 4  |   |  |           |           |          |
|  | >7 - 9 years  | 5  |   |  |           |           |          |
| 4.6  | Maximum Number of Unique Exams conducted online/CBT for academic term, semester and/or certification at venues/ exam centre booked by bidder, for a single client in a single calendar year The term Unique Exams is defined as total examination papers attended by the candidate in an exam. If 10 candidates attended 10 papers then it should be counted as 100 exams.  | 10 |   |  |           |           |          |
|  | No. of exam(papers) per year  |    | Client Certificate/Testimonial  |  |           |           |          |
|  | >=1,00,000 - 150,000  | 8  |   |  |           |           |          |
|  | >150000 - 200000  | 9  |   |  |           |           |          |
|  | >2,00,000   | 10 |   |  |           |           |          |
| 5  | Bidder's Infrastructure Capability/ Methodology   | 10 |   |  |           |           |          |
| 5.1  | Bidder should have signed contract/MOU with exam centre across India. Copies of the same to be submitted with BID. In case of own centers, proof of engaging the same for an exam (Note: The required documents shall not be submitted along with the BID documents. Instead only a self Declaration can be submitted along with the BID documents .However ,The bidder may be asked to submit the above mentioned documents for verification later on) |    | A self declaration may be submitted along with the bid documents .However the bidder may submit the soft copy of MOUs to DGT immediately after submission of BID. |  |           |           |          |
|  | >=50000 nodes   | 5  |   |  | 10        | 10        |          |
|  | >50000 - 1,00,000nodes  | 7  |   |  |           |           |          |
|  | >1,00,000Nodes  | 10 |   |  |           |           |          |
| 6  | Approach and Methodology  | 5  |   |  |           |           |          |
| 6.1  | The marks for Approach and Methodology will be given by the Committee based on the Presentation & Demonstration made by the bidder  | 5  |   |  | 4         | 4         |          |
| <b>Total score of Technical evaluation</b> |   |    |   |  | <b>79</b> | <b>80</b> | <b>0</b> |

Signature of CEC



(K. Singh, DDT)  
Member



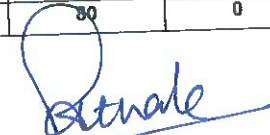
(B.K Mathur, US Finance)  
Member



(R.P. Dhingra, Director TTC)  
Member

*NIC's note/comments are confined to technical aspect of RPIs submitted only by DGT*  
(Neeta Chauhan, Scientist, NIC)  
Member

*@chauhan*



(R.K. Pathak,  
Chairman